How to file a Lost Luggage Reimbursement claim

You can file a claim for the cost of your luggage or its contents if it is lost or stolen. Written within sixty (60) days of the date your luggage was lost or stolen, and received by the Benefit Administrator no later than thirty (30) days after the due date of the claim, your Luggage Reimbursement claim should be submitted to:

The Benefit Administrator

Please note: If your claim is not received within the required time frames, your claim may be denied.

Luggage Reimbursement

Claims will be submitted for reimbursement of the actual cash value of your luggage, up to the amount of the cash value deduction, but not to exceed the amount actually paid for the luggage. The Benefit Administrator will review the claim information and forward the appropriate amount to you within thirty (30) days of receiving the claim.

Definitions

Account

The word ‘Account’ means a covered Account charged to the covered Account and/or rewards program associated with Your eligible Account.

Additional provisions for Lost Luggage Reimbursement

Every reasonable attempt will be made to accurately assess the cost of your luggage and its contents. The Benefit Administrator will reimburse You for the cost of your luggage or its contents if it is lost or stolen, up to the amount actually paid for the luggage. The Benefit Administrator will review the claim information and forward the appropriate amount to you within sixty (60) days of receiving the claim.

Additional provisions for Lost Luggage Reimbursement

The word ‘Account’ means a covered Account charged to the covered Account and/or rewards program associated with Your eligible Account.

Benefits

The word ‘Benefits’ means the Travel and Emergency Assistance Services that are available to help You in case of an emergency while traveling away from home.

Claim settled

The word ‘Claim settled’ means a claim that has been approved and paid by the Benefit Administrator.

Common Carrier

The word ‘Common Carrier’ means any airline, railroad, bus line, or other transportation service that provides transportation on a commercial basis, as defined by the terms of the Guide to Benefits.

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Extended Warranty Protection
Product warranties can be inconvenient and cumbersome to use. Let’s say you purchased a laptop about a year ago, but it just坏了. You or Your credit card issuer will mail You a newsletter detailing the benefit of this product. You will mail this request to the Benefit Administrator at 1-800-992-6029, or call collect outside the U.S. at 1-303-967-1096.

Definition
Cash Card means any card of transportation by land, sea or air operating for a fee. It also allows You to use your card for purchases made in stores, online, or at a gas station.

Eligible Person
An Eligible Person is the individual who is on an eligible Account and/or rewards program associated with your covered Account.

What You Must Submit to File a Claim
Fill out and sign the claim form the Benefit Administrator sent you, then submit it to the appropriate repair facility, and send you the claim form. Gift recipients of eligible warranties on three-year or less, store-purchased dealer warranty, or an assembler warranty.

Additional Provisions for Extended Protection
• Credit Card Carrier means the issuer of the Eligible Account.
• The benefit does not apply to the extent that trade or economic sanctions or other laws or regulations prohibit the provision of insurance, including, but not limited to, any laws or regulations of the United States federal and state laws or regulations prohibiting the provision of insurance to persons of the United States.

How You Will Be Reimbursed
It is to be noted that the terms and conditions of the benefit of this product will be complied with fully. The Benefit Administrator will request preliminary claim information, direct you to an authorized repair facility, and send you the claim form. Gift recipients of eligible warranties.

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